

planetkids

ALL YOU NEED TO KNOW

WHAT TO EXPECT IN A PLANETKIDS SESSION

Our services have been crafted to ensure that your children have an incredible experience and also create opportunities for them to encounter our great God. This will include praise and worship, preaching, ministry time, games, activities, and small group connection time.

CONFERENCE SESSION TIMES

Friday 16th Jan 7:30pm

Saturday 17th Jan 9:30am & 5:00pm

Please note: Planetkids will run continuously across the morning and evening adult sessions.

Check In & Out

Check-in opens 30 minutes before each session starts and we ask that you pick up your children promptly at the conclusion of the adult sessions.

We kindly ask that before arrival to check in, that you take your children to the toilet, as we will have allocated bathroom times during the session.

Check-in opening times:

Fri PM – 7:00pm

Sat AM – 9:00am

Sat PM – 4:30pm

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How old does my child have to be in order to attend Planetkids Conference?

We will take children from age 2 years - 12 years old.

Early Childhood: 2 years - 4-year-old Kindergarten

Primary: Prep- Grade 6

CHILDREN UNDER 2 YEARS OLD

If your little one is under 2, they are welcome to stay with you in the main sessions. For your convenience, we've set up parents' rooms with comfortable facilities for feeding and changing—just ask our friendly Guest Services Team to guide you.

WHAT TO BRING (LABEL EVERYTHING!)

PRIMARY (Prep - Grade 6)

Waterbottle

Bible
&
Notebook

Morning Tea
& Lunch
(AM sessions)

Dinner
(PM sessions)

EARLY CHILDHOOD (2 years - 4yo Kinder)

Nappy
Bag

Morning Tea
& Lunch
(AM Sessions)

Dinner
(PM Sessions)

Pillow &
Blanket
(PM session
only)

Will food be provided?

Planetkids will not be providing food throughout the conference. We ask that you pack your child's own snacks, lunch and dinner as we will have designated meal times. **Please keep all food nut-free.**

ADDITIONAL NEEDS

If your child has extra needs, please let us know at check-in. We'll do our best to tailor the program so they have a great experience!

MEDICAL NEEDS

If your child has allergies, asthma, anaphylaxis, or any other medical needs:

- Fill out the **Medical/Allergy Management Action Plan** form and attach it to your enrolment form.
 - Visit the **First Aid Desk (near check-in)** after dropping off your child to hand in medication.
- Important:** Children must bring their **epipen and/or ventolin** to attend.
- Other medication (not epi-pens or puffers) must be administered by parents during program time.

What if my child needs a nappy change?

Planetkids will not be providing nappy changes throughout the duration of the sessions. However, our team will conduct nappy checks every 2 hours - so please keep your phone on hand in case we need to contact you.

There will be change facilities located near the early childhood rooms. Our team will be able to show you where this is located.

How do I check my child in or out?

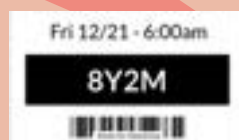
CHECK INs

Our friendly team will guide you.

Parents receive a barcode; kids get a name tag.

CHECK OUTs

You must show your barcode (or photo ID if misplaced).



CHECK IN/OUT FLEXIBILITY

You may check in later or pick up early.
Desk stays open during scheduled times.
Please collect your child promptly after each main session.

Between consecutive sessions, leave your child with us for a smoother experience.
If your child needs you, we'll contact you.





LOST PROPERTY

Items will be kept at the Planetkids check-in area for collection.

What if my child has been sick? Can they attend a session?

If your child has experienced 2 episodes or more of vomiting or diarrhea, we require that they are cleared of vomiting/diarrhea for 48hrs prior to attending the program.

If your child is just feeling tired then please inform your child's leader upon check-in.

What are the child safety procedures in place that the volunteers follow?

Every Planetkids volunteer must have a valid Working With Children's Check, and undergo a background and pastoral check before joining the team - This is the same for any parent helpers as well. They also complete induction and training as well as follow all child safety procedures such as:

- Conducting routine "toilet runs" with two adult Planetkids leaders - male and female.
- No use of mobile phones during the session (unless it is for emergencies or to contact a parent)

MORE QUESTIONS?

Chat with our team at check-in
or email us at
planetkids@planetshakers.com.